



IMPACT REPORT 2023

ANNUAL REPORT

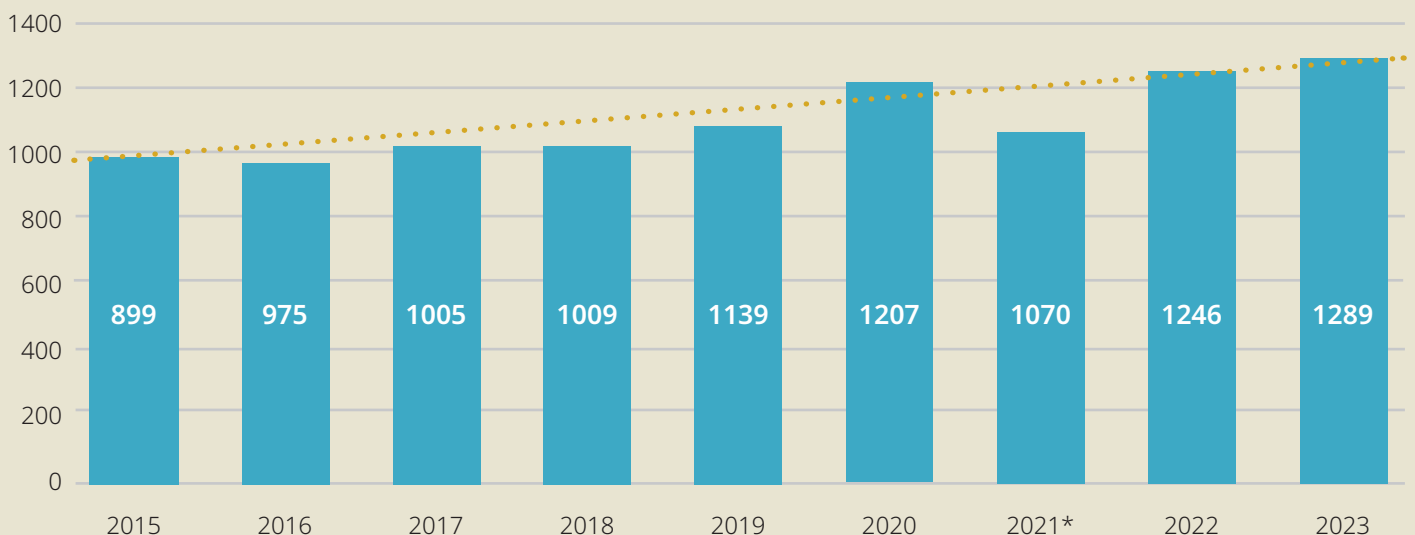


MISSION NUMBERS

Thank you to all our sponsors; in the post-Covid pandemic period with the advent of the Ukraine war, increased inflation and uncertainty, it is humbling to see such support. Williams Corporation completed three years as the NZ Flying Doctor principal sponsor; we thank them for joining our crew and providing an amazing platform of support. In 2024 we welcome ROA Mining as our naming rights sponsor for the planes in Christchurch. ROA Mining also sponsor the West Coast based rescue helicopter. These services together are a lifeline across the West Coast and we are truly grateful to have such support. We would also like to acknowledge Matt Solutions (sister company of Westpac Rescue helicopter supporter Formula Foods) – it was great to have Dave and all the team come and visit in 2023.

A special thank you to Air Rescue Community Services for supporting operational costs, new projects and training. We extend our appreciation to the Lyndsay Foundation, J I Urquhart Family Trust, Christchurch Rotary and all of our supporters. In 2023 after several Covid delays, we went ahead with The Garden Party – more details to follow. The crew also hosted the Business Canterbury Christmas Party. It is fantastic to host such occasions so we can get out the message about the NZ Flying Doctor Service and how important it is in New Zealand. Every dollar has an impact, as demand increases and there are new developments that can help save lives together. We can contribute to making this a world leading service for our community.

- CHRISTINE PRINCE, CEO



*Decrease due to Covid.

Patient numbers have continued to increase in 2023 with a 3.5% rise from 2022, an increase from 1246 patients to 1289 patients. The numbers now mean that the service is transporting, on average, 106 patients each month.

MISSION TYPES



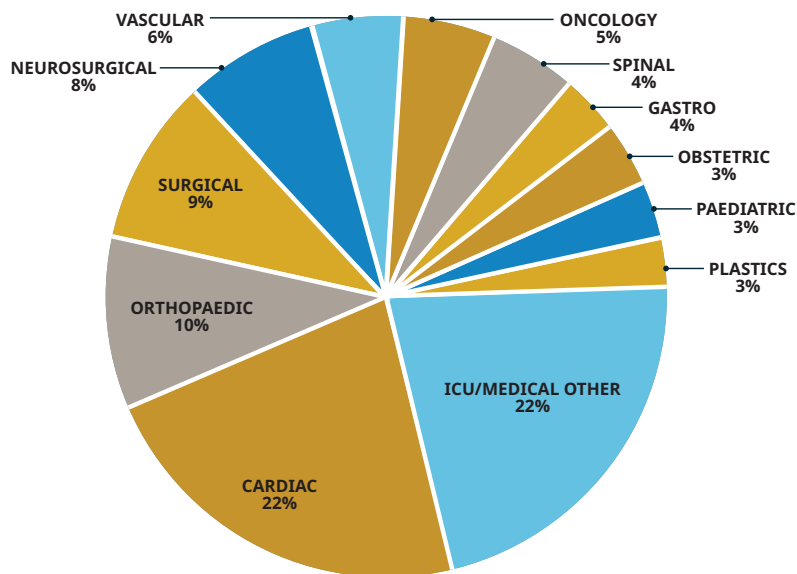
IN 2023 WE TRANSFERRED
1289 patients across New Zealand



WE ARE SO GRATEFUL
for the support from our community



WE NEED TO RAISE
3.0 million dollars every year.



It's been an exciting and busy year with the departure of our Beechcraft C90B King Air, which has faithfully served the Nelson base for the past 11 years, and the introduction of another Beechcraft B200 aircraft to replace it. As the newest aeromedical King Air in New Zealand, it has been fully upgraded and refurbished with a medical interior to allow more capability and speed over its predecessor. This will allow us to standardise our operational model and fleet, which brings many benefits for us all.

With the introduction of the new aircraft the Nelson team has also expanded from four pilots to five and finally allows us to operate a two-pilot model. During the year we also saw three more pilots join the ranks in Christchurch, which has kept the training team busy completing all the required training elements and supervision as they settle into their new roles as aeromedical pilots.

There have been various challenges during the year as the worldwide supply chain comes out of its Covid-19 recession. The delays in delivery of critical parts and shipping from various parts of the world all began to improve towards the end of the year.

We all look forward to 2024 as it's going to be a great year.

- ARTHUR RUDDENKLAU, OPERATIONS MANAGER

DEVELOPMENTS – THANKS TO YOUR SUPPORT!

| SIMULATOR

The King Air simulator is now fully installed and operational at the Christchurch base, giving the NZ Flying Doctor pilots the ability to train without leaving the ground.

This is a huge asset to the service and will be beneficial for both costs and sustainability.



| ADTEC COMMUNICATION PROJECT

This project will improve the coordination of all the communication involved in the process of mapping out the best care for a patient. Currently a manual process, the trial will involve a technology solution that enables greater visibility across the team, coordination of schedules, and multi-calling to share information. This trial will go ahead thanks to a grant from ARCS. We look forward to bringing you updates on this as the project progresses through 2024.

| ADELAIDE CONFERENCE

Having the ability to travel to conferences is a useful learning tool for the NZ Flying Doctor team. In 2023 a group of flight nurses attended the aeromedical conference in Adelaide and learnt about a range of topics, from developing resilience to electronic health records. For more information about the event see the Q1 & Q2 2023 impact report.

The NZ Flying Doctor Service hopes to have a larger group able to participate in the 2024 conference as it will be held in Christchurch at Te Pae. See the next impact report for a review.





THE GARDEN PARTY

The inaugural Garden Party was held in November, raising a stunning \$150,000 for the service, equivalent to supporting 60 missions.

A huge thank you to Stephen and Lisa Parkinson, our hosts for the evening, along with NZ Flying Doctor Trustees Cilla Glasson and Charlotte Smith-Smulders who were instrumental in organising such an amazingly successful event. We appreciate the time and effort that was involved for you all. With outstanding raffle and balloon prizes, out-of-this-world entertainment and the most divine food and drinks, the evening truly was one of a kind.

The auction was a key part of the event and the bidding was hot. Conor Patton, our auctioneer for the evening, certainly kept the bids moving and the audience involved. Thanks go to GCH Aviation for donating a private jet trip and all other supporters who donated an array of trips, jewellery and artwork.

With approximately 10% of New Zealand Flying Doctor missions being orthopaedics, it was great to host many orthopaedic surgeons at the event.

We would also like to thank our sponsors of the event:

Platinum Sponsors RD Petroleum, Canterbury Orthopaedic Services, St Georges Hospital

Gold Sponsors Johnson & Johnson Medtech, SBS Bank

Kate from Creative Concepts brought the evening together, along with Two Thumbs Brewing Company, Verve Real Food Catering, Scapegrace New Zealand Distilling Company and Epic Entertainment. The evening was captured by Itch Videography and Krystle Photography.



FUTURE PLANS



MISSION - 2026: A PROJECT TO INCREASE CAPACITY AND CAPABILITY, AND ULTIMATELY SAVE MORE LIVES - THE STANDARDISATION AND MODERNISATION OF THE FLEET.

In Q1 2024 FDT will be brought into the fleet. Based out of Nelson, it is a Beechcraft King Air B200, the plane of choice for air retrievals. The goal is to build up to operating five King Air NZ Flying Doctor planes through acquisition. Harmonisation of the fleet will lead to standardised airframes and medical fitouts. This in turn will lead to better, more equitable aeromedical services for our community and improved availability. Tangible benefits include improved coverage in terms of geography, time of day, weather conditions and the ability to respond to the breadth of missions, requests such as supporting rural GP's and medical centres, inter-hospital transfers and bariatric patient transfers.

Please get in touch if you would like to join us at the FDT plane launch in Nelson, 15 February 5-7pm.

As demand and complexity increases it is essential we plan for the future – thank you for the support.

VOTE OF THANKS TO ALL SUPPORTERS ON BEHALF OF THE CREW



| SUSTAINABILITY GOING FORWARD

Working in the field of aviation is challenging, especially as an emergency service but we are working to support the operator, GCH Aviation, in this area. Recent projects have included:- the introduction of the new King Air Simulator – this will significantly reduce travel to an overseas simulator and fuel/emissions with reduced air time; the addition of winglets to improve aerodynamics and LED lighting on the planes. Future projects include the introduction of solar panels at the base.

As the demand for our services steadily increases year-on-year and our team gets busier, we appreciate the community's help and support.

- ARTHUR RUDDENKLAU, OPERATIONS MANAGER

NZ FLYING DOCTOR SERVICE



THANK YOU!



Your generous support in 2023 helped us keep this vital service in the air!

PRINCIPAL SPONSOR
WILLIAMS
CORPORATION 



J.I. Urquhart Family Trust

