



# IMPACT REPORT 2022

ANNUAL REPORT

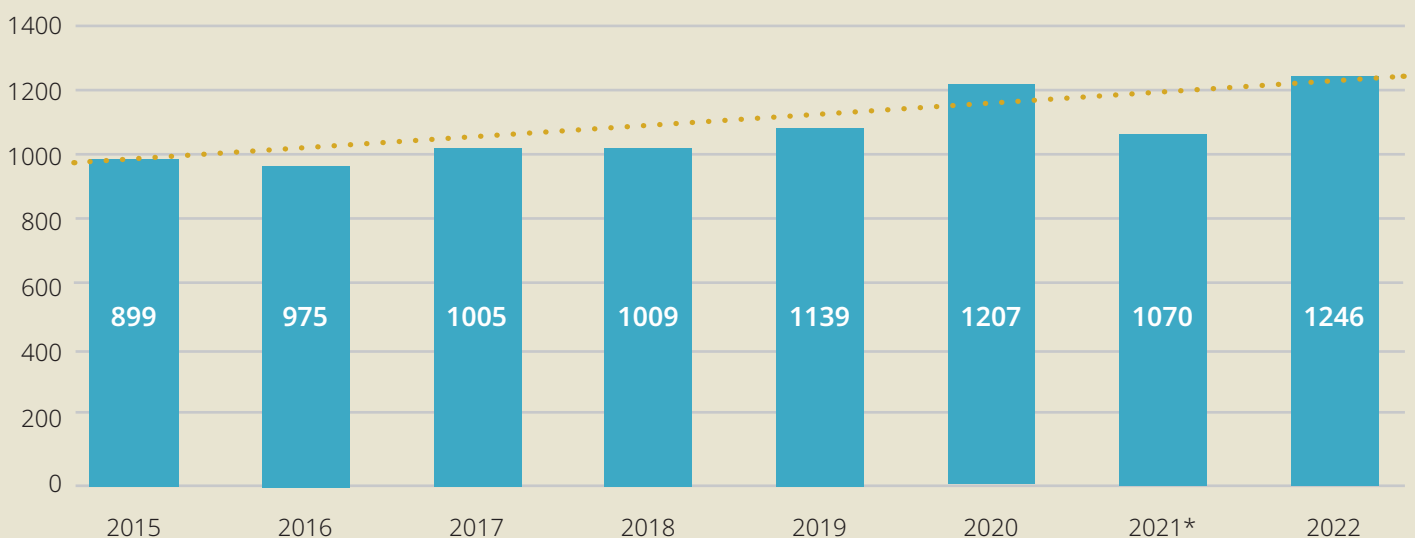


## MISSION NUMBERS

"Our flights are increasing, not only in number but also in distance and duration, with more of our flights taking patients to and from specialist hospitals and services like Starship Hospital and the National Burns Unit in Auckland along with other patients from the Chatham Islands and other isolated parts of the South Island. As a service, we run 3 dedicated shifts of both clinical and pilot staffing, integrating with our hospital colleagues. We have just an hour to become airborne once we are required, and this can be at short notice and several times a day, 24/7 every day of the year."

"During 2022, the service continued to grow with the inclusion of three extra pilots allowing us more flexibility and availability to service the ever-growing demand within our community and we have seen this continue in 2023."

**- ARTHUR RUDDENKLAU, OPERATIONS MANAGER**



\*Decrease due to Covid.

In 2022 the New Zealand Flying Doctor Service (NZFDS) flew 1246 patients, a 16% increase on 2021, and a continuation of the upward trend from 2020. Our planes in both Christchurch and Nelson have been busy throughout the year, transporting an average of 3 patients per day, 104 patients per month.

## MISSION TYPES



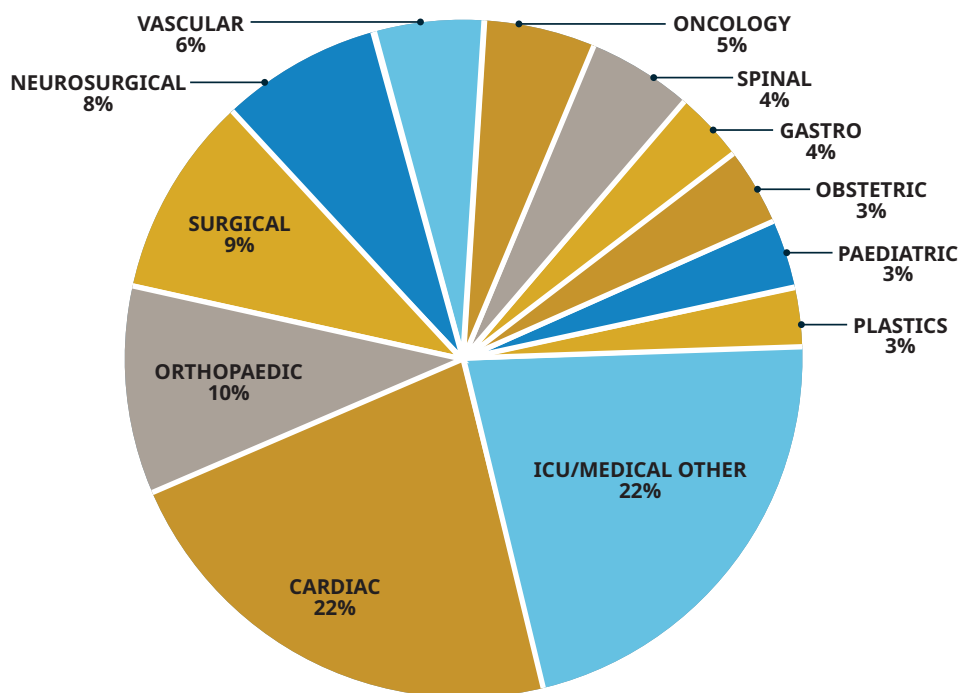
**IN 2022 WE TRANSFERRED**  
1246 patients across New Zealand



**WE ARE SO GRATEFUL**  
for the support from our community



**WE NEED TO RAISE**  
3.0 million dollars every year.



**The need to raise \$3 million annually is still present and, as the trust contributes \$2,500 per mission, this need will only increase.**

The Nelson service was particularly busy during 2022 with 643 missions across the year. With the move to Te Whatu Ora and the further centralisation of health, we can only see the service getting busier.

Our incredible supporters have kept this critical service going through challenging times in 2022. Thank you to Williams Corporation for their continued support as naming rights sponsor, to Matt Solutions, the Lyndsey Foundation, J.I. Urquhart Family Trust, Christchurch Rotary, and all our supporters who contributed to the \$3 million that the trust needs to raise each year to keep the service in the air.

## DEVELOPMENTS – THANKS TO YOUR SUPPORT!



### | OPTIMISATION

During April we met with the National Ambulance Sector Office (NASO) in Wellington. This was the start of ongoing discussions on how we can optimise the air rescue and air ambulance services by working more closely together.

### | CLINICAL MEETINGS

We have established clinical meetings between the Canterbury Air Retrieval Service (CARS), Dr Neil Davidson Clinical Lead of the air retrieval service, GCH Aviation, NZFDT CEO Christine Prince, Chair Dr David Bowie, and Meeting Chair Jock Muir. These have produced significant progress on ways that the services can work together to improve patient care. On the list of projects is an integrated communications system to improve dispatch and treatment for patients.



## | GREYMOUTH VEHICLE

The Greymouth base has introduced a dedicated service to take patients to and from Greymouth hospital using a transfer vehicle which cuts down wait times. This has made a real difference as the NZ Flying Doctor Service visits the West Coast at least 5 times a week.

## | SLIC PROJECT

NZFDT received funding from Air Rescue Community Services (ARCS) and the J.I. Urquhart Family Trust to complete the SLICs project in 2022.

The project involved the purchase, certification and compatibility verification of two carbon fibre stretcher units for the New Zealand Flying Doctor Service. SLICs allow for the seamless and uninterrupted treatment and transfer of patients from ambulance to aircraft and vice versa, optimising the patient's experience and creating a safer patient handling environment for our clinical crews. The two units are now in operation at GCH Aviation's Christchurch base.



## YOUR FUNDRAISING IMPACT AND EVENTS

### | MIQ CHALLENGE

During February Issy Hinton Russell (stepdaughter of Trust CEO Christine Prince) returned to New Zealand following a family bereavement. During her time in MIQ Issy headed up a 10km per day challenge to run or walk in the confines of the hotel room, supported by Christine and husband Greg. **She raised a fantastic \$7,500, the equivalent of 3 missions! Thank you Issy.**



### | PLANES, HELICOPTERS AND AUTOMOBILES

On 21 July we held a fundraising event at the base to showcase rare cars, including **Lamborghini, Rolls Royce and Aston Martins**, as well as jets, NZFDS planes, and the **Westpac Rescue Helicopter**. This was a very successful event, supported by Two Thumbs Brewing, Mike Pero, and Giesen Wines. Thank you also to the car owners who were kind enough to loan their vehicles for the event, John Currie, Matthew Horncastle, Blair Chappell, and Bert Govan. The event allowed our guests to learn more about our service and raised \$14,000, which funded 6 missions.



## | AVID GARAGE COLLECTION

The Avid Garage Collection Event was hosted by Avid Group in August 2022 and raised \$2,050. This was a bespoke collection of super cars and performance vehicles on display at the Avid Group's premises on Harman Street and was open to the public. We are very grateful for your support.



## | AGFEST

Christine Prince (CEO) and members of the crew visited the West Coast in October for AgFest, held next to our base in Greymouth.

Our crew visit the West Coast regularly, some weeks we are there every day, providing a lifeline for coasters needing medical transportation.

# NZ FLYING DOCTOR SERVICE



THANK YOU!



Your generous support in 2022 helped us keep this vital service in the air!

PRINCIPAL SPONSOR  
**WILLIAMS**  
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**J.I. Urquhart** Family Trust



Accountants - Business Advisors  
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